

**MAURITIUS STANDARDS BUREAU
MOKA**

List of duties – ICT Technician

1. To be responsible to the IT Analyst/Senior IT Analyst as follows: –
 - (i) maintaining, repairing and administering the ICT equipment including all related peripherals;
 - (ii) ensuring the proper maintenance and repairs of ICT equipment;
 - (iii) providing general technical guidance and support to end-users;
 - (iv) devising appropriate systems of security in relation to hardware and software;
 - (v) advising on the purchase of spare parts for ICT equipment;
 - (vi) maintaining and repairing all electrical/electronic teaching aids;
 - (vii) liaising with suppliers for repairs and/or maintenance of ICT equipment; and
 - (viii) troubleshooting network problems.
2. To perform such other duties directly related to the main duties listed above or related to the delivery of the output and results expected from the ICT Technician in the roles ascribed to him.

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