



## **QUALITY POLICY**

MSB's policy is to develop, promote and provide market relevant standards along with an internationally recognized conformity assessment services to all sectors of the economy in order to enhance competitiveness and meet the challenges of globalization.

MSB commits itself to Good Professional Practices through the provision of reliable test and calibration results, quality services, staff competency and consistency of laboratory activities.

MSB understands the importance of impartiality in carrying out its activities and takes into account the risks associated with.

MSB manages conflict of interest, ensures objectivity, safeguards the confidentiality of its clients' information and operates in a non-discriminatory manner.

MSB commits itself to continually improve and upgrade its quality management system and optimizes its resources in order to add value to the services provided.

MSB ensures effective internal and external communications so that all its personnel familiarize themselves with the quality management system in place in order to understand, implement and maintain the existing policies and procedures at all levels of the Bureau.

The Bureau communicates the effectiveness of its quality management system as well as the importance of meeting statutory and regulatory requirements, Accreditation body's requirements as well as the requirements of its customers to all its personnel.

Director  
Mauritius Standards Bureau

A handwritten signature in blue ink, consisting of stylized, overlapping loops and strokes, is positioned over the text 'Director' and 'Mauritius Standards Bureau'.

October 2023